



St Mary's
Hospice

CARING WITH COMPASSION, ACROSS FURNESS AND SOUTH LAKES

Our 2026 - 2029 strategy plan sets out how we aim to enhance our effectiveness and service delivery. It outlines how St Mary's can make a positive difference in people's lives when it truly matters. Together, we can build a future where every individual with life limiting illness receives the care they deserve, in the right place, at the right time, wrapped in compassion and humanity.

We recognise that we act merely as custodians with the responsibility to carry forward the organisations legacy and sustain its future for generations to come. Our overarching goal is to be a high performing and effective organisation, enabling us to be agile and adapt to the changing landscape and trends.

This plan seeks to enable us to 'be better' strengthening Board and Senior Management effectiveness by reviewing our governance framework and refreshing our committee structure. We will reaffirm the organisations' purpose, review our effectiveness, decision making process and attitude to risk and control. We will be brave and ask how things can be done differently always acting with kindness, integrity and openness, taking accountability for our actions with inclusion and equity at the heart of all we do.

We do this with significant financial challenges and against an ever-changing political backdrop of devolution, NHS and legislative reform. Preparing for Mayoral Authority and legislative change whilst continuing to campaign for equitable Hospice funding. We will take action on three fronts, boosting our charitable income, becoming more efficient and advocating for change.

Sustainability will be at the forefront; we will continue to strengthen our income streams focusing hard on new supporter acquisitions, retention, legacies and contracted work.





St Mary's
Hospice

OUR VISION

That anyone living with life limiting illness and death in Furness and South Lakes gets the kindness, love and expert care we'd wish for ourselves.

OUR MISSION

We give equitable access to expert care and compassion so those affected by life limiting illness can live well and have comfort, choice and dignity.

OUR CORE VALUES

Care



Means that we are there for anyone who needs us.

Aspiration



Means that we go the extra mile to make moments that matter.

Collaboration



Means we work together for collective success.

Sustainability



Means we play an active part in securing our future.

OUR STRATEGIC PRIORITIES

Efficient and effective care

We will care for more people and their families earlier, and in the place that is right for them so more people in our community live well and have good deaths.

Collaboration for collective success

We will work together with other providers and community groups to achieve the best outcomes for people across our communities in Furness and South Lakes.

Sustainability for the future

We will constantly strive to make our services more sustainable, so that St Mary's is here for generations to come.